

# TTF Strategy 2016 London Hardwood Club

David Hopkins
September 8<sup>th</sup> 2016



### "Connecting with Members & Customers"

#### Vision:

A strong, growing and profitable timber industry built on supplying the UK with sustainable and fit for purpose products.

#### Values:

Professional, Ambitious, Honesty, Responsibility, Integrity

#### Mission:

To promote our members as suppliers of quality Timber products and connecting with the market influencers on their behalf.



### Vision

- TTF to be the Guardian of Product Standards, Quality, and Sustainability in the UK Market
- Buying from a TTF Member means buying with confidence



## **Key Strategic Objectives**

Managing Risk and Reputation

Communication and Engagement

Education and Training

Develop Membership Services

#### **Examples of Key Strategic Activities 3 year plan**



- Enhancing reputation & reducing the trading risks of the Industry
- Supporting members to overcome the barriers to Trade
- Developing an Influencer engagement programme
- Growing membership at National & Regional level
- Diversifying TTF income streams to reduce dependence on membership fees
- Supply Chain capacity and development
- Creating a new Apprenticeship Scheme for the Timber Importers, Merchants & Distributors
- Creating and implement a new Ambassadors programme for Schools, FE Colleges and Universities to encourage and promote to Careers in the Timber Industry
- Developing a programme of involvement with Local Authorities
- Developing help lines, forums and chat room services for members and wider stakeholders



CPET
Training:
stakeholder
& market
engagement

Panels QA
Review:
Quality &
Standards
Improvement

RPP Review:
Raising
Standards,
Member
education

Product
Marketing:
Product
education in
the market

Website: matching product to customer

### Put the TTF back in the spotlight







UK TTF backs 2020 sustainability call

Timber Trade Federation appoints new Head of Policy and Sustainability



### businessGreen



## How the UK's Timber Trade Federation hopes to bust the illegal timber market





TTF launches member survey to help improve its due diligence process



Timber Trade Members Express Brexit Concern



Strong start to 2016 for timber and panel importers



### New communication campaign

Look for the logo...

#### ...Ask a TTF Member





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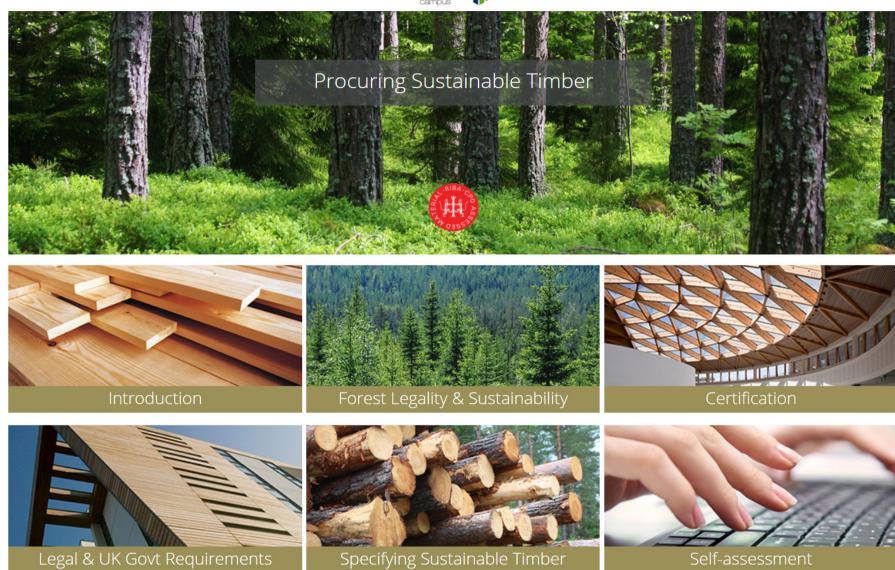


## **CPET Training: stakeholder**& market engagement











#### **Outcomes**

- Make TTF the Central Point of Expertise on Timber
- Improve brand value with key audiences
- Boost engagement with key stakeholders
- Reinforces the idea that buying from TTF
   Member means buying with confidence



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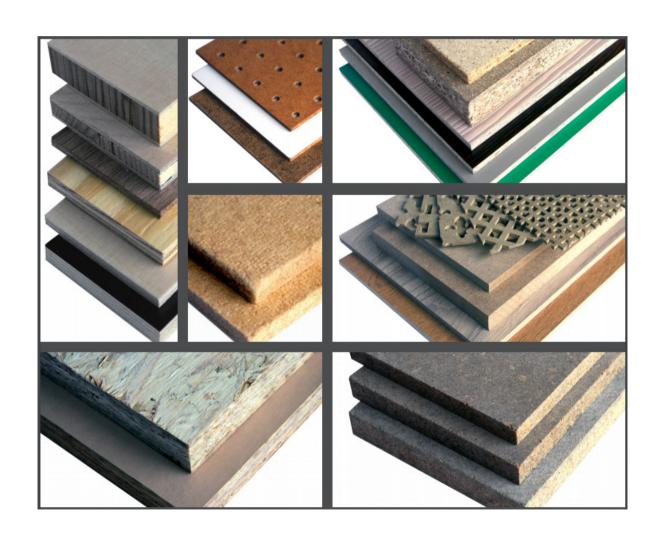
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# Panels QA Review: Quality & Standards Improvement Customer Confidence





#### **Outcomes**

- Improved quality of product
- Improved confidence in the market
- Improved market status for TTF members



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Timber Trade Federation growing the use of wood

dated Dec 2015)

#### TTF Guide:

Verifying timber species and origi adding a scientific edge



Timber Trade Federation growing the use of wood

#### Due Diligence Guide



Slavery, Trafficking and Supply Chains: A brief guide to the Modern Slavery Act



www.ttf.co.uk

Verified Legal Compliance



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Timber Trade Federation
growing the use of wood

The use

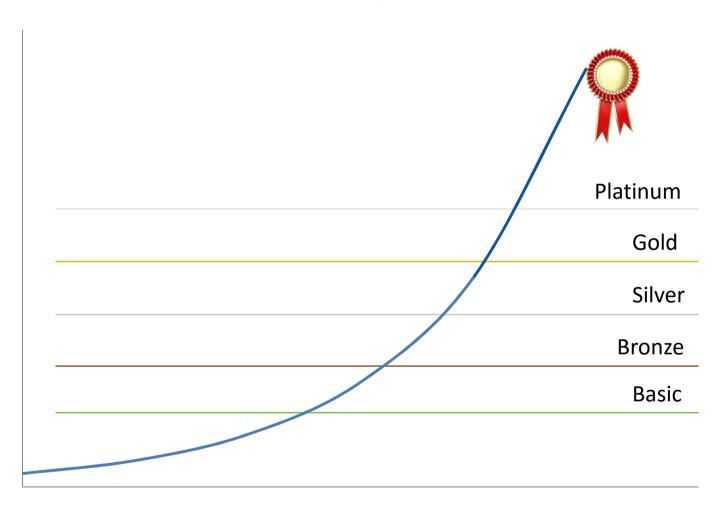
o be a template to use in the absence of formal processes for the presentation of due diligence. The filling of this form is not mandatory for wever please ensure your own processes mirror the information contained.

have the supplementary evidence that supports the claims being made. Notably if requested by the Competent Authority

or can not complete any of the clauses below, your due diligence is incomplete. All relevant clauses must be completed with adequate mitigation taken place with a conclusion of negligible risk reached prior to any product first being placed onto the market.

www.ttf.co

# RPP Development: Commercial advantage for TTF Members





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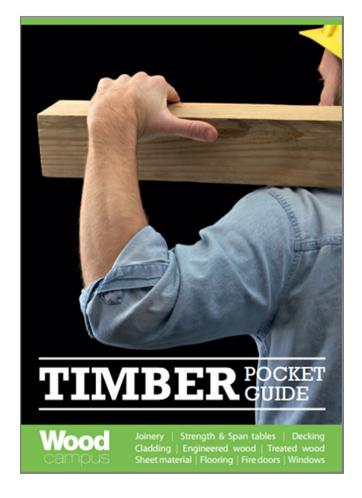
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## Product Marketing: Product education in the market









## **Product education & training**





#### **Outcomes**

- TTF to become trusted voice of product quality & knowledge in the market
- TTF to be suppliers of choice for the market
- Buyers to "look for the logo and ask a TTF Member"



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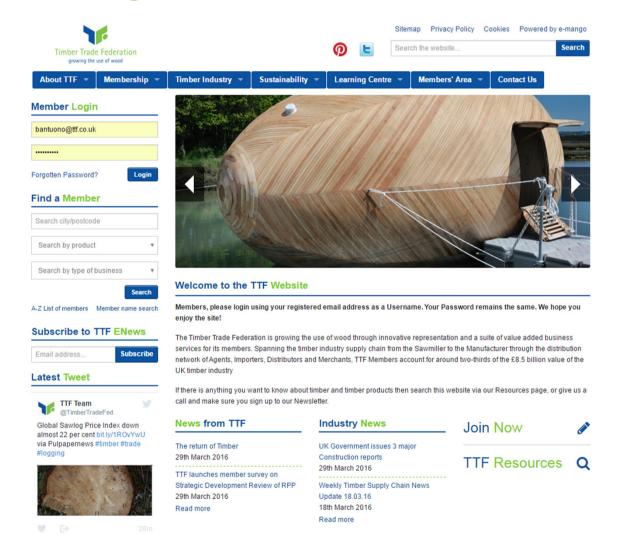
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#### Website

#### Switching from the all-in-one container...









What's new in timber? Check out the latest news, views, case studies and projects in the world of timber construction.



David Hopkins of the Timber Trade Federation tells us why the oldest building material is now returning as the most innovative, fashionable and still the best.

Read more



Five reasons to choose timber cladding

Read more



Kebony vs Acetylated wood what's best in the modified timber sector?

Read more



Creating a luxurious moder



Real wood for raised access
flooring.



The surprising benefits of using timber in your office.



## ... To a more focused website

#### **Key target:**

#### **Matching product to customer**

- Clear, easy-recognizable sections
- Simplified search engine
- Better connection TTF members/ buyers





#### **TTF Media Room**

This section of our website is designed to give access to our latest press releases, news, media mentions, newsletter and multimedia contents.









Newsletter







Publications

Photo Gallery







Recordings

Maps



**Email distributions** 

- **Newsletter**
- Social media
- **Media contents**
- **Industry News**



5.0 **\*\*\*** 

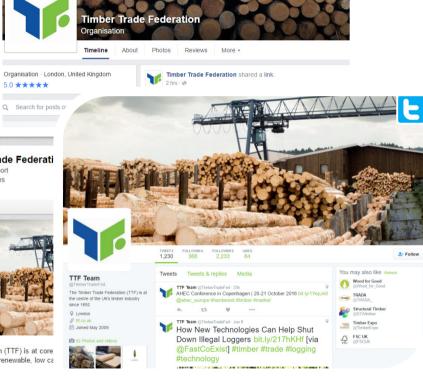




United Kingdom

timber trade, consultancy, import export

Website	Industry	Type
http://www.ttf.co.uk	Import and Export	Privately Held
Headquarters	Company Size	Founded

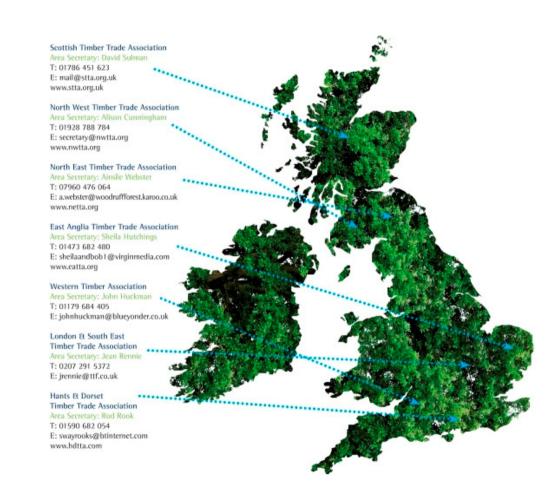


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### Regional pages on TTF website

- Developing common templates
- Providing regular updates on Regional events/ meetings
- Promoting better information exchange between central TTF office and regional members





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## Membership Services Strategy & Development

- Reviewing and updating membership offer
- Investment in staff training for members
- Investment in H&S services for members
- Networking and Promotion
- Advocacy & Regulatory Affairs



### **Education & Training**

- Mapping training courses available to members
- Online guide to accessing training
- Assessment of member needs and gaps in provision
- Support of "Make It" and other national awards programs
- Driving member of Wood Industry Board
- Training package for TTF Members



# Online Apprenticeships





### Wood Campus Level 3 Award in Timber Merchanting

- The UK's first certificated online Timber Merchanting Award
- Accredited by OA, the awarding body of the Proskills Group
- 18 modules representing two days' classroom learning
- Providing significant Recognition of Prior Learning (RPL) towards the level 3 NVQ Diploma in Merchant Supplies
- Cortexa, as an EQF Approved Centre, delivers the programme through its Campus framework



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#### **FGMC Grant from DfID**

- FLEGT has been acknowledged as lacking Trade input
- Project designed to give EU trade a greater voice
- Host trade workshops in country, to ensure trade learns from trade. Working in Ghana, Cameroon China
- Benefits members, with exposure throughout the supply chain, places the UK TTF at the forefront of policy decision and making.
- Increased reputational benefits, by engaging with multiple stakeholders showing UK TTF as a credible and engaged trade body



# CTI One voice for the Timber Supply Chain





























#### **Outcomes**

- Gathering multiple stakeholders from all across
   Timber Supply Chain
- Recognition from policy makers Timber Industries APPG
- Bringing Timber Industry case to Westminster
- Mapping the Industry through 3 policy reports
- Conference in Westminster to take place in November 2016



## **BWF** joins the CTI!



We are Timber United!



### **TTF Structure**



